

**Coastline Community College**  
**Student Success and Support Program (SSSP) Executive Summary**  
**October 2014**

STATEWIDE OVERVIEW:

The Seymour-Campbell Student Success Act of 2012 (California Education Code, Sections 78210-78219) established the Student Success and Support Program “to increase California community college student access and success by providing effective core matriculation services, including orientation, assessment and placement, counseling, and other educational planning services, and academic interventions” and follow-up services for at-risk students.

- Renamed the Matriculation Program to the Student Success and Support Program
- Refocused funding and resources on “core services” of orientation, assessment, counseling/educational planning, and follow up for at-risk students.

COASTLINE’S SSSP PLAN PROCESS:

- Written with contributions from faculty, staff and managers from 10 campus departments spanning Instruction, Student Services and Institutional Effectiveness. (See attachment A.)
- Written contributions compiled by the Dean of Counseling, edited by the Dean of Counseling and Student Success Center Coordinator.
- Vetted via the Student Success Committee and approved by the Academic Senate.

COASTLINE’S SSSP PLAN COMPONENTS and NOTABLES:

The plan outlines Coastline’s current efforts for 14-15 related to SSSP including services, methodologies, and staff to accomplish the following:

- Orientation
  - Online for most
  - Incarcerated (Currently these students are oriented via the Incarcerated Handbook or COUN C105 class, but Counseling Department to develop a DVD and associated scantron quiz to better orient these students as well as possible offering of COUN C115---Educational Planning classes.)
- Assessment
  - Identified need for Assessment Work Group to be formed to address assessment issues such as participation in the Early Assessment Program (EAP), alternative assessment algorithms, review assessment procedures and policies, etc.
- Counseling, Advising and Other Educational Planning Services including:
  - Student Educational Plan Workshops (in person; online in development)
  - Appointments (in person or phone)
  - Classes: COUN C104—Career/Life Planning, COUN C105—Strategies for College Success, COUN C115--Educational Planning
  - eChat (virtual chat with a counselor), eAdvise (email counseling)
  - Coming soon...eSEP where students can request educational plans online.
- Follow Up For At-Risk Students
  - Defined by SSSP as students 1)taking basic skills classes, 2)undecided on their educational goal, and/or 3)on probation or dismissal.
  - EAB and Civitas programs being implemented in 14-15 will assist with early alert and better communication with these students.
  - Counselors are currently reviewing probation and dismissal strategies including the possible development of an online probation workshop.